

Why Jeeves? Upgradability



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Productivity is a measure of output from a production process, per unit of input.

Companies can increase productivity in a variety of ways. The most obvious methods involve automation and computerization which minimize the tasks that must be performed by employees.



We have upgraded four times, and every time it has gone smoothly and satisfied vital needs at a reasonable price. The most recent time was exceptional. We left the office on Friday and when we came back on Monday the upgrade was implemented and the system ready to use.”

Hans Juhlin, T-Emballage, Sweden

In the corporate world, there is a strong desire to increase profitability, reduce costs and reduce tying up their capital. An investment in a new ERP solution is often motivated by these factors. Increased productivity and competitiveness in your industry is not an automatic by-product once you've implemented a new ERP solution. Rather, it's an ongoing benefit throughout the company's and ERP's lifecycle.

MISSING OUT

Many companies find themselves hindered by complex upgrades and therefore choose not to upgrade at all. They resign themselves to keeping their old technology and miss out on new and improved functions and features of the latest solutions available on the ERP market. This leads to potentially missing out on profit gains and

inability to keep a competitive edge in the marketplace.

A surprising 87% of respondents, to a Forrester 2010 survey, found that upgrading packaged applications to the latest version was a serious challenge. For the majority of ERP solutions, upgrading is not as simple, seamless and quick as it should be (Forrester, 2010).

SIMPLER UPGRADES

It is imperative that your ERP system has the ability to be upgraded in a fast and simple manner, otherwise your organization is more than likely not going to upgrade as often as it should. The ability to upgrade without hassle results in a consistently up-to-date ERP system which leads to an increase in productivity gains, faster growth and a considerable step-up on the competition (Radar, 2007).

Radar Group (2007) goes on to say that each major upgrade of a company's business management solution can provide approximately 15% increase in productivity for the company.



Upgrading is fast and smooth, and normal operations can go on as usual. Also, we never have to redo our customizations which is a tremendous advantage.”

Håkan Johansson, CIO, Hälde Maskiner, Sweden

CONSISTENT UPGRADES

For most companies it is a dream to be able to upgrade their ERP solution without taking into account the complexity and cost of transferring over their customizations, integrations and changes that have been made to their ERP solutions throughout the years.

For Jeeves users not having to worry about their changes while updating is the reality – not the dream. Jeeves was architected with a structure based on two databases; one is solely used to manage in-house customizations. Upgrading is made easy so that customers can achieve continuous productivity gains and increased profitability without losing their customizations and competitive edge.

With Jeeves, businesses can upgrade to new versions without having to worry about version compatibility and can continue to use their previous customizations and integrations without missing a beat.

STAYING CURRENT

New features and functions, integrated customer requests and the most up-to-date technology are what upgrades are meant to deliver. Why then is it so many companies are not using the most current version of their ERP system? It is because it is too costly, too expensive,

customizations are lost and it takes too much time and effort.

A 2007 Radar Group survey indicates that Jeeves ERP customers have the highest rate of upgrades to their ERP solutions on the market. They report higher satisfaction and higher productivity than those who do not stay current with the latest version. It is thanks to Jeeves’ unique architecture and developers who pay attention to the trends and needs of their target market that staying current is possible!

NO MORE INTERRUPTIONS

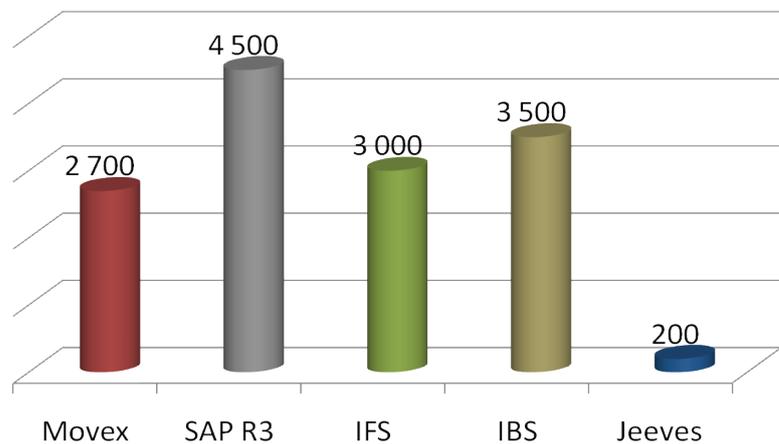
In Jeeves, adaptations are stored in a separate database alongside,

not within, the standard system which allows them to be unaffected by upgrades. Upgrades can be made without interruption to the ongoing daily activities. For Jeeves users, time consuming upgrades procedures are a thing of the past!

Unlike traditional ERP solutions, Jeeves Apps Technology is unique in that it offers the ability to download right off the internet value adding apps. Jeeves provides greater flexibility, easier upgrades and the lowest total cost of ownership (Radar Group 2008).

Upgrading Cost

per user in Euro



Source; Radar Group International, 2007.